AvePoint Elements

License Descriptions, Documentation, & Useful Resources

Overview

This document contains brief descriptions of all AvePoint Elements products, links to user guides, and other useful resources to help you make the most of your purchases. Please find the guides that correspond to your product license of interest included herein.

Products described include:

- [Cloud Backup for Office 365](#)
- [Cloud Backup for Office 365 – MSPs](#)
- [Cloud Backup for Exchange and OneDrive](#)
- [Cloud Backup for Exchange and OneDrive – MSPs](#)
- [Cloud Backup for Dynamics 365](#)
- [Cloud Backup for Dynamics 365 – MSPs](#)
- [Cloud Management for Office 365](#)
- [Cloud Management for Office 365 – MSPs](#)
- [Office 365 Migration – FLY](#)
- [Office 365 Migration – FLY for MSPs](#)
- [Office 365 Migration – FLY for MSP (1 yr)](#)

Product Descriptions & Useful Links

Backup

License	Description	Useful Links
Cloud Backup for Office 365	Easily protect your Office 365 tenant—including SharePoint Online, Exchange Online, Project Online, OneDrive for Business, Groups, Teams, and Public Folders—with AvePoint Cloud Backup—and leave the capacity planning to us! With automated backups and unlimited backup storage in AvePoint's secure Azure Storage, all you must decide is how much to recover, and when. Granular, item-level restore for your business-critical emails, files, conversations, projects, tasks, Groups, Teams, and sites gives you access to exactly what you need, when you need it. Plus, with the help of AVA, AvePoint's Virtual Assistant, you'll be able to locate and recover lost content— from anywhere, anytime— with item-level restore. Find AVA in your Teams App store today! This product offering is for resale to, or management of, a single Office 365 tenant.	Cloud Backup for Office 365 User Guide AvePoint Virtual Assistant (AVA) User Guide Partner video playlist Create a "Partner" account in our customer and partner portal to manage support tickets, access resources including How-to videos, and register for free content (eBooks, webcasts)
Cloud Backup for Office 365 – MSPs	Easily protect multiple Office 365 tenants for your customers with Cloud Backup, plus your dedicated partner portal. With AvePoint Cloud Backup, protect Groups, Teams, SharePoint Online, Exchange Online, Project Online, OneDrive for Business, and Public Folders—and leave the capacity planning to us! Backup is automatic, and with unlimited capacity in AvePoint's secure Azure Storage, all you have to choose is how much to recover and when. Granular, item-level restore for your business-critical emails, files, conversations, projects, tasks, Groups, Teams, and sites gives you access to what you need, when you need it. Plus, with the help of AVA, AvePoint's Virtual Assistant, you'll be able to locate and recover lost content— from anywhere, anytime— with item-level restore. Find AVA in your Teams App store today! This product offering is exclusively for multi-tenant management.	Cloud Backup for Office 365 User Guide AvePoint Virtual Assistant (AVA) User Guide Elements Portal for MSPs User Guide Partner video playlist Create a "Partner" account in our customer and partner portal to manage support tickets, access resources including How-to videos, and register for free content (eBooks, webcasts)

Cloud Backup for Exchange and OneDrive	Easily protect your Office 365 Exchange Online and OneDrive for Business content—with AvePoint Cloud Backup—and leave the capacity planning to us! With automated backups and unlimited backup storage in AvePoint's secure Azure Storage, you just decide how much to recover, and when. Granular, item-level restore for your business-critical emails and files gives you access to exactly what you need, when you need it. This product offering is for resale to, or management of, a single Office 365 tenant.	Cloud Backup for Office 365 User Guide AvePoint Virtual Assistant (AVA) User Guide Partner video playlist Create a "Partner" account in our customer and partner portal to manage support tickets, access resources including How-to videos, and register for free content (eBooks, webcasts)
Cloud Backup for Exchange and OneDrive – MSPs	Easily protect multiple Office 365 tenants for your customers with Cloud Backup, plus your dedicated partner portal. With AvePoint's Unlimited Cloud Backup, protect your customers' Office 365 Exchange Online and OneDrive for Business content—and leave the capacity planning to us! Backup is automatic, and with unlimited capacity in AvePoint's secure Azure Storage, you just decide how much to recover and when. Granular, item-level restore for your business-critical emails and files gives you access to what you need, when you need it. This product offering is exclusively for multi-tenant management.	Cloud Backup for Office 365 User Guide AvePoint Virtual Assistant (AVA) User Guide Elements Portal for MSPs User Guide Partner video playlist Create a "Partner" account in our customer and partner portal to manage support tickets, access resources including How-to videos, and register for free content (eBooks, webcasts)

Cloud Backup for Dynamics 365	AvePoint Cloud Backup provides around-the-clock protection for business-critical Dynamics 365 CRM data. Leave the capacity planning to us – all you decide is how much to recover, and when. Automated backups run up to 4X a day, and are retained in AvePoint's secure Azure Storage with 256-bit encryption, or your own cloud. On-demand and granular, item-level restore gives you access to your critical Dynamics 365 data, when you need it most. This product offering manages a single Dynamics 365 tenant.	Cloud Backup for Dynamics 365 User Guide Partner video playlist Create a "Partner" account in our customer and partner portal to manage support tickets, access resources including How-to videos, and register for free content (eBooks, webcasts)
Cloud Backup for Dynamics 365 – MSPs	Easily protect multiple Dynamics 365 tenants for your customers with Cloud Backup, plus your dedicated partner portal. AvePoint Cloud Backup offers around-the-clock protection for your customers' Dynamics 365 CRM data. Leave the capacity planning to us – all you decide is how much to recover, and when. Automatic backups run up to 4X a day, and are retained in AvePoint's secure Azure Storage with 256-bit encryption, or your own cloud. On-demand and granular, item-level restore gives you access to your customers' critical Dynamics 365 data, when they need it most. This product offering is exclusively for multi-tenant management.	Cloud Backup for Dynamics 365 User Guide Elements Portal for MSPs User Guide Partner video playlist Create a "Partner" account in our customer and partner portal to manage support tickets, access resources including How-to videos, and register for free content (eBooks, webcasts)

Management

License	Description	Useful Links
Cloud Management for Office 365 – for Customers	Easily manage, restructure, and report on your Office 365 SharePoint Online, OneDrive for Business, and Groups assets. Simplify administration of users, permissions, site elements, and content. Customers receive a valuable bonus of up to 3GB of Cloud Backup for Office 365 – automated backups and granular, item-level restore for SharePoint Online, Exchange Online, Project Online, OneDrive for Business, Groups, Teams, Planner, and Public Folders. This product offering manages a single Office 365 tenant.	Cloud Management for Office 365 User Guide Cloud Backup for Office 365 User Guide AvePoint Virtual Assistant (AVA) User Guide Partner video playlist Create a "Partner" account in our customer and partner portal to manage support tickets, access resources including How-to videos, and register for free content (eBooks, webcasts)
Cloud Management for Office 365 – MSPs	Easily manage multiple Office 365 tenants on behalf of your customers with your dedicated Elements Portal for MSPs. Managed Service Providers can deliver best-in-class permissions, governance, and reporting services using Cloud Management, to increase the value of Office 365, drive adoption and grow service margins. • Keep Office 365 environments within policy through efficient security, permissions, and configurations administration • Automate reporting to satisfy audit requirements • BONUS feature: Meet aggressive service level agreements with automatic backups and granular restore (up to 3 GB per user)	Cloud Management for Office 365 User Guide Elements Portal for MSPs User Guide Cloud Backup for Office 365 User Guide AvePoint Virtual Assistant (AVA) User Guide Partner video playlist Create a "Partner" account in our customer and partner portal to manage support tickets, access resources including How-to videos, and register for free content (eBooks, webcasts)

Migration

License	Description	Useful Links
Office 365 Migration – FLY	Easily migrate File Shares, Exchange, Gmail, other IMAP/POP3 mailboxes, Google Drive, Teams, Groups, Slack, and SharePoint to Office 365. Then manage, restructure, report, and protect your Office 365 tenant with bonus features from AvePoint Online Services. Simplify administration of users, permissions, site elements, and content while providing automated backups and granular, item-level restore for SharePoint Online, Exchange Online, Project Online, OneDrive for Business, Groups, Teams, and Public Folders. This product offering manages a single Office 365 tenant.	FLY Installation Guide FLY User Guide Cloud Backup for Office 365 User Guide AvePoint Virtual Assistant (AVA) User Guide Cloud Management for Office 365 User Guide Partner video playlist Create a "Partner" account in our portal to manage support tickets, access resources including How-to videos, and register for free content (eBooks, webcasts)
Office 365 Migration – FLY for MSPs	Easily migrate multiple customers to their Office 365 tenants. This license also comes with a dedicated portal, for MSPs to manage and backup multiple tenants, to further increase the value of Office 365, drive adoption, and grow service margins. • Migrate file shares, Exchange, Gmail, other IMAP/POP3 mailboxes, Google Drive, Teams, Groups, and SharePoint directly to Office 365 • BONUS features: Meet aggressive service level agreements with automatic backups and granular restore (up to 3 GB per user). Keep Office 365 within policy using central administration via Cloud Management. Automate reporting to satisfy audit requirements	FLY Installation Guide FLY User Guide Cloud Backup for Office 365 User Guide AvePoint Virtual Assistant (AVA) User Guide Cloud Management for Office 365 User Guide Elements Portal for MSPs User Guide Partner video playlist Create a "Partner" account in our customer and partner portal

| Office 365 Migration – FLY for MSP (1yr) | Quickly migrate customers' file shares, Exchange, Gmail, other IMAP/POP3 mailboxes, Google Drive, Teams, Groups, Slack, and SharePoint workloads to Office 365 with AvePoint Elements FLY.

1. Spot risks before they become issues with one-click, detailed reports on source environments.
2. Configurable mappings ensure proper content transformation into Office 365. Migrate data in real time, or on a schedule.
3. Demonstrate progress to customers with monitoring - including job status, volume of migrated content, and number of migrated items.
With a yearly FLY license, migrate up to 1TB of content per customer tenant. Our easy-to-install package is designed to scale for unlimited tenants! | FLY Installation Guide

FLY User Guide

Elements Portal for MSPs User Guide

Partner video playlist

Create a "Partner" account in our customer and partner portal to manage support tickets, access resources including How-to videos, and register for free content (eBooks, webcasts) |